

# Help Finder: Connect with the Right SMU Resource

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Area of Support	Department Office	Location	Why to contact	When to contact	How to Contact
Academic Advising	University Advising Center	Blanton Building	To receive guidance on course selection, major/minor planning, and graduation requirements	Before registration, during academic planning, or when considering a major change	advising@smu.edu 214-768-2291
Campus Safety	SMU Police Department	Patterson Hall	For safety concerns, emergency assistance, or reporting suspicious activity	For emergencies or general safety questions	smupd@smu.edu 214-768-3388  Emergency: 214-768-3333
Career Planning	Hegi Family Career Development Center	Hughes-Trigg Student Center, Suite 126	For help with internships, job searches, resume reviews, and career exploration	Anytime, but especially before job fairs or graduation	careers@smu.edu 214-768-2266
Dining Services	SMU Dining Services	Arnold or Umphrey Lee Dining Halls	For meal plan details, dietary needs, or concerns about dining experiences on campus	At the start of term or anytime dining issues arise	dining@smu.edu 214-768-2329
Disability Accommodations	Disability Accommodations & Success Strategies (DASS)	ALEC center, Suite 202	To request academic, housing, or other accommodations related to a disability	2 weeks before the term starts to renew accommodations or as soon as needs arise	dass@smu.edu 214-768-1470

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Area of Support	Department Office	Location	Why to contact	When to contact	How to Contact
<b>Financial Aid</b>	Division of Enrollment Services – Financial Aid	Blanton Building	For questions about tuition, scholarships, financial aid packages, or FAFSA	Before tuition deadlines or when financial concerns arise	enrol_serv@smu.edu 214-768-3417
<b>Fitness &amp; Wellness</b>	Dedman Center for Lifetime Sports	Dedman Center	To access gym facilities, fitness classes, and wellness resources	To get more physical activity, socialize over sports and games, or meet your wellness goals	recsports@smu.edu 214-768-3374
<b>Learning &amp; Tutoring Writing Support</b>	Altshuler Learning Enhancement Center (A-LEC)	A-LEC center, Suite 202	For tutoring, writing, academic skills building, time management strategies, and study support	When academic support is needed like before an exam or when assigned a paper	alec@smu.edu 214-768-3648 writingcenter@smu.edu
<b>Mental Health Support</b>	SMU Counseling Services	Health Center, 2nd Floor	For therapy, mental health consultations, crisis support, and emotional wellness	When feeling overwhelmed, anxious, or in need of mental health support	counseling@smu.edu 214-768-2277
<b>Residence Life</b>	Residence Life & Student Housing (RLSH)	Boaz Commons, Lower Level	For housing assignments, roommate issues, or living on campus	Prior to move-in, during room selection, or if housing concerns arise	housing@smu.edu 214-768-2407

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<b>Spiritual Life</b>	Office of the Chaplain & Religious Life	Hughes-Trigg Student Center	For spiritual guidance, interfaith support, and religious programs or services	Anytime you're seeking spiritual connection or support	chaplain@smu.edu 214-768-4502
<b>SMU 360 Campus Events</b>	SMU360	Online: <a href="https://smu360.smu.edu">https://smu360.smu.edu</a>	To explore campus events, programs, and student organization meetings	When you want to get involved - attend a student organization meeting or event	smu360.smu.edu
<b>Success Support</b>	Office of the Dean of Students	Hughes-Trigg Student Center	To get help with behavioral, personal, and academic matters, including medical withdrawals, hardships, and concerns for oneself or others	Anytime, especially if struggling with overcoming challenges and staying on track	deanofstudents@smu.edu 214-768-4564 <u><a href="#">Caring Community Connections</a></u>
<b>Technology Support</b>	SMU Office of Information Technology (OIT)	Fondren Library West	For help with SMU email, Canvas, Wi-Fi, printing, or other tech issues	When a course requires new software, you need help with existing software, or a tech issue arises	help@smu.edu 214-768-4357 (HELP)