

**Questions and Responses**  
**Custodial Services RFP**  
**9/19/2025**

**Is contractor parking covered by the university or is this something that we will need to pay for our cleaners? If it is something we need to pay for what is the cost of parking?**

Not covered by the University. This will be the responsibility of the contractor. Parking is \$37.00 monthly or \$420.00 an academic year (August to August) for the employees. Pricing is subject to change.

**Can we get a list of all the current restroom consumables that are being used?**

SMU will not provide this information.

**Is it possible to extend the submission deadline?**

No, we will not be extending the deadline

**What is the term of the contract?**

Looking at 3 years, with two 1-year options

**Why are you going out to bid?**

Due Diligence

**Why is the transition period so short?**

The schedule is based off and around the events, activities and the like going on campus

**Are you happy with the current vendor?**

SMU will not provide this information

**What resident halls have common restrooms, and which have suite style restrooms?**

SMU will not provide this information

**In student housing How many student rooms are equipped with a private restroom?**

SMU will not provide this information

**SMU Sponsored Events (pre/during/post cleaning), Are you able to provide the current service providers or typical/usual/average expected staffing by the events list below?**

SMU will not provide this information

- a. 6 Home Football Games
- b. 19 Men's Basketball Games
- c. 16 Women's Basketball Games
- d. 14 Women Volleyball Games
- e. 10 Men's Soccer Games
- f. 10 Women's Soccer Games
- g. 17 Men's Swimming Meets
- h. 14 Women's Swimming Meets
- i. 20 Men's Tennis Matches
- j. 15 Women's Tennis Matches
- k. 2 Graduations
- l. 4 Board of Trustees Meetings
- m. 8/9 Tate Lecture Series

n. Average Around 2,000 Faculty, Staff, Student Indoor Events

**How would you like the events priced/shown on the disclosure?**

Per Facility/building/location, with events separate, along with consumables separate

**Can you confirm that the square footages provided for the resident halls is for the entire building not just the common area?**

Square footage is the complete building square footage

**What CMMS system is currently used at SMU?**

Planon

**Is bed lofting installation and removal a part of the housekeeping staff?**

Yes

**What are the current rates of pay for the housekeepers at SMU?**

SMU will not provide this information

**How many room flips occur during this summer months in resident life four conferences, summer camps & summer school?**

Around 25,000

**Is power washing of the exterior entrances up to 25 feet included?**

No

**How many guest apartments are there in resident life?**

SMU will not provide this information

**Please provide a breakout of the floor types throughout campus? Hard surface flooring versus carpet?**

SMU will not provide this information

**Please confirm who is responsible for mat replacements? If the contractor is, please advise the size, quantity and color.**

SMU is responsible for mat placement, custodial is responsible for cleaning

**Please confirm who is responsible for snow removal equipment and the ice melt for within 10 feet of the buildings.**

Custodial services

**Is there a cost to the contractor employees to park on campus? If so, what is the current cost?**

Yes, please see above.

**Is there a minimum wage the university has to follow?**

Unsure of what this question is asking

**Can you please provide the historic spend on consumables.**

SMU will not provide this information

**Is the contractor responsible for providing consumables in all suite style bathrooms?**

Yes

**Can you provide the building square footage document in an excel workbook so the contractors can enter a cost per building for the pricing submittal.**

You should be able to transpose it to excel from the document

**Is there a bid or performance bond required for this RFP?**

Unsure what is being asked