

**Questions and Responses**  
**Custodial Services RFP**  
**9/18/2025**

**What is the value of the current contract for these services?**

SMU will not provide this information.

**Is the scope of work on this project the same as the current contract? If not, how is it different?**

SMU will not provide this information

**Are the custodians working on this contract members of a union? If so, which union?**

SMU will not provide this information

**What is the anticipated term of this contract?**

3 years with two 1 year options

**Will the Cost of badges be covered by the University or the contractor?**

Contractor

**What does "x opt" mean when used on the Cleaning Schedule (for the Dr. Bob Smith Health Center)?**

Opt means option

**What is the cleaning frequency of the Parking Centers?**

Listed in RFP

**On the APPA Level 2 Custodial Services Frequency Chart, does Daily refer to 7 days per week? If not, please define "Daily" for each facility.**

Daily is in reference to building operations which could be 5 days, 6 or 7. Building schedules are included in RFP

**What background check results would disqualify an employee from working at these locations?**

SMU will not provide this information.