SOCIAL MEDIA CHECKLIST

Use this checklist to help identify key tasks to create and tailor your social media plan to your specific needs.

Action item
☐ Create your social strategy based on your team/department goals.
☐ Identify risks and centralize social media account passwords.
☐ For each platform, determine resources required and assign roles and responsibilities.
☐ Establish workflows and approval processes.
☐ Establish community management guidelines.
☐ Establish crisis and escalation framework, define key team contacts.
☐ Determine how you will track content performance/progress, collect data and create reports.
☐ Determine ad spend budget and establish how spend will be tracked.
☐ Review best practices and examples.

