Mission/Purpose
The Central University Libraries supports and enriches SMU's academic mission and heritage. CUL serves students, faculty, staff and the general public by building collections, organizing information, providing high quality research assistance, and preserving, digitizing and showcasing library materials. CUL staff will provide outstanding professional assistance in the access of diverse resources, and create an environment that respects academic freedom, encourages open enquiry and excites the mind.

Goals without Outcome/Objective Relationships Specified

G 1: Provide library resources.
Goal 1. Create, organize, and deliver collections that support the evolving curricular and research needs of the University. Improve the accuracy of book location in Hamon Library by utilizing the ShelfLister computer program to produce a shelflist report from the Voyager library catalog so that an inventory check can be conducted to identify and correct shelving and location problems.

G 2: Optimize purchasing power for collections.
Central University Libraries supports SMU's academic, research and community programs. In order to support the University's instructional and research programs, CUL develops, manages, organizes and preserves library collections.

Other Outcomes/Objectives, without Goals, along with Any Associations and Related Measures, Achievement Targets, Findings, and Action Plans

O 1: Improve accuracy of book locations in Hamon Library
Improve the accuracy of book locations at the Hamon Arts Library by utilizing the ShelfLister computer program to produce a shelflist from the Voyager library catalog so that an inventory check can be conducted to identify and correct shelving and location problems.

Document:

- CUL Hamon Library ShelfLister Data 2009-2010

Associations:

O 2: Reduce the cost per use of subscription journals.
1) Acquisition decisions are informed by and responsive to user needs as collections are systematically evaluated for curriculum support.

CUL will reduce the cost per use of Elsevier subscription journals in order to optimize purchasing power of library funds.

Analysis Answers
What specifically did your assessments show regarding proven strengths or progress you made on outcomes/objectives?
Staff has tracked user reports of materials that could not be located. This year, requests for items reported missing was down from 88 to only 57 requests. Of the 57 requests, 27 items were in areas that had been shelfread in the past years, and 17 of those were found. Compared to missing item requests from areas that had not previously been
inventoried, there were fewer requests in areas that had been shelfread, and there was a higher percentage of found items in the shelfread areas.

**What specifically did your assessments show regarding any outcomes/objectives that will require continued attention?**

Hamon met the goal for 2009-2010 to complete shelf-reading, using the ShelfLister software system, the entire third floor of the library and begin work on the second floor paying particular attention to the plays (PR111-PZ13), another heavily used and often mis-shelved section. It was found that the plays were in such disarray that they had to be at least cursorily reorganized before the use of ShelfLister would be efficient. Considering this, our inventory count of 10,913 items is actually slightly low.

Continued progress will need to be made on the second floor in order to have completely inventoried all monographs in the Hamon Library. Once the second floor is complete, the areas that we have shown to be the most heavily problematic will need to rechecked periodically for shelving accuracy. This continued maintenance will be ongoing.