

# **SHAWN STORER**

CULTURE INFLUENCER & CREATIVE LEADER TALENT, LEARNING, DEVELOPMENT, HUMAN RESOURCES

## CONTACT

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## PROFILE

Top 50 Leaders in Learning & Development, Americas: Corinium Global Intelligence

Values: Passion; Creativity; Balance; Growth; Quality

Strengths Finder 2.0: Futuristic; Strategic; Activator; Positivity; Input

Hogan Assessment: High Adjustment; High Ambitious; High Inquisitive; High Sociability; High Interpersonal Sensitivity; Creative and Management Clusters

Predictive Index: 62 Maverick; Innovative; Venturesome; Extroverted; Proactive; Relationship Builder

# **CAREER HIGHLIGHTS**

#### GLOBAL HEAD OF LEARNING, TALENT, & COMMUNICATIONS GENERAL DATATECH (GDT), LLC • 2021 – CURRENT

Create global learning, talent development, and communications strategies, content, and plans for 1.2B global IT solutions provider.

### ADJUNCT PROFESSOR, EDWIN L. COX SCHOOL OF BUSINESS SOUTHERN METHODIST UNIVERSITY (SMU) • 2021 – CURRENT Envision, create, maintain, and facilitate human capital & talent management course for undergraduate business majors.

## FOUNDER & CONSULTANT

### SHAWN STORER CREATIVE LEADERSHIP SOLUTIONS • 2018 - CURRENT

Offer expertise in culture, organizational design, L&D, HR, recruitment, talent management, keynote, emcee, and leadership development.

## VICE PRESIDENT, HUMAN RESOURCES

DALLAS REGIONAL CHAMBER (DRC) • 2019 – 2021 Manage all aspects of HR, administration, and facilities for non-profit, selected as National Chamber of the Year.

## CHIEF OF PEOPLE & CULTURE DICKEY'S CAPITAL GROUP, INC. • 2014 – 2018

Influence all aspects of culture, HR, recruitment, payroll, benefits administration, L&D, and leadership for international franchisor.

### SENIOR DIRECTOR, CONTACT CENTER OPERATIONS SPEED COMMERCE • 2013 – 2014

Manage all operational aspects of voice, chat, and email teams, supporting 24x7x365 contact centers in the United States and Mexico.

## DIRECTOR, CONTACT CENTER OPERATIONS TMX FINANCE • 2013 – 2013

Build all operational aspects of new start-up contact center delivering sales, CS, risk, and collections, supporting a system of 1,500+ locations.









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## AFFILIATIONS

SMU Faculty Club Member SMU HR Executive Roundtable Member SMU Aspiring Manager Program Moderator SMU Fundamentals of Management Moderator SMU Alumni Networking Member SHRM Voice of Work Panelist Dallas Executive Networking Group Member D2L Keynote Speaker L&D Influencers Europe Chair **CLO Forum Chair CLO** Apex Chair DallasHR Member ATD Member DallasHR Executive Breakfast Speaker and Member **HR Southwest Conference** Guest Speaker CollinCounty HR Committee Member **Talent Talks Advisory Board Texas Visual Artists Association** Downtown Gallery Advisory Board

#### **DIRECTOR OF TRAINING, COMMUNICATIONS, & QUALITY** SIMPLEXITY, LLC • 2003 - 2013

Design and deliver training, quality programs, and customer service strategy for 14 contact centers in the US, Philippines, India, and Canada.

## **MUSIC DIRECTOR & CONDUCTOR**

MULTIPLE ORCHESTRA AND OPERA COMPANIES • 2000 - 2013

Baltimore Chamber Orchestra, Minnesota Orchestra, Annapolis Symphony, Tantalus Chamber Orchestra, Londontowne Symphony, Prince George's Philharmonic, Richmond Philharmonic, Aspen Music Festival.

## **EDUCATION & CERTIFICATIONS**

## DOCTOR OF MUSICAL ARTS The Catholic University of America

MASTER OF MUSIC The Peabody Conservatory of The Johns Hopkins University

**BACHELOR OF MUSIC** Algur H. Meadows School of the Arts at Southern Methodist University

SHRM - SCP Society for Human Resource Management - Senior Certified Professional

**HOGAN CERTIFIED COACH** Hogan Personality Assessments, HPI, HDS, MVPI

PREDICTIVE INDEX CERTIFIED ANALYST Predictive Index (PI) Worldwide









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