

Hello again!

I wanted to reach out as I am getting several inquiries about payment deadlines and how to clear the enrollment hold with the reason set at IN-International Check-In. Payment information is towards the bottom of this email. The IN-International Check-In hold is only for international students and has very specific requirements to be removed.

IN-International Check-In Hold:

International students should have all received and email about completing an online course and quiz. If you did not, please find the information attached as a PDF document. Below I have also laid out the information of what you need to do for the hold to be lifted.

- Complete the ***International Compliance*** course on Canvas
 - If you haven't done so already, you can find instructions on setting up your Canvas account here: <https://www.smu.edu/OIT/Services/Canvas/>
- You must pass the *International Compliance* course with a score of **100%**
 - At the end of the course please print the completion certificate stating you scored 100%
 - You can attempt to score 100% on the course as many times as needed
- Once on campus you will need to **visit the SMU International Student & Scholar Services (ISSS) center** with all of your international documentation and your *International Compliance* course certificate stating you scored 100%
 - Information about the ISSS can be found on their website: <http://www.smu.edu/international/iss>
 - Complete this task as soon as you arrive to be able to get your hold lifted. Remember to email cstetson@smu.edu to confirm once your hold has been lifted.

Payment Information:

- Up to date payment due dates are located on the [SMU Bursars website](#).
 - You can set up your account to wire, e-check, or credit card pay all dues as soon as they hit your account. This options makes sure payments are made in a timely manner.
 - You can find more information about setting your payments up ahead of time on the Bursars website: <http://www.smu.edu/EnrollmentServices/Bursar/Payments/MakePaymentSMUpay>
 - International Students: Note that fees for using Western Union or Flywire can be less expensive than international bank fees. You'll want to check your individual situation to see which works best for you.

Please feel free to reach out if you have any more questions about removing holds for summer enrollment.

Best!

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Please include your SMU ID # with all questions and requests.