**TITLE: SMU Elevator Maintenance – Q&A**

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1. Are we required to be on standby for any bowl games/non-SMU football events at the stadium?  If so, do you know how many there will be?  In regards to basketball, are we going to be there for both Men’s and Women’s games?  Also, will we need to standby in the event there is a conference tournament/any non-SMU events?   
   1. **Any Event, Game, Conference that is not listed in the contract are considered additional services.  We never know an exact date or time until it has been presented to us.  Sometimes we are made known of an event a month or months in advance, and sometimes we are only given 48 hours for these type of situations, however we do expect whomever is our Elevator Vendor to make arrangements to support us when needed as additional service. Once we are aware of any additional services, SMU will send over an addendum with day’s, hours, and what type of event assistance is needed.  We only ask for an Elevator Tech at all of the Men’s Basketball Game, not the Women.**
2. Will Opening Convocation in August, December & May all be 8 hours of standby?  
   1. **It can be up to 8 hours, however we will provide an estimated time and date for each one.  The August and December is usually shorter.**
3. With vandalism, is the $250/month for each unit or the entire campus?  
   1. **The $250/month is per each unit.**