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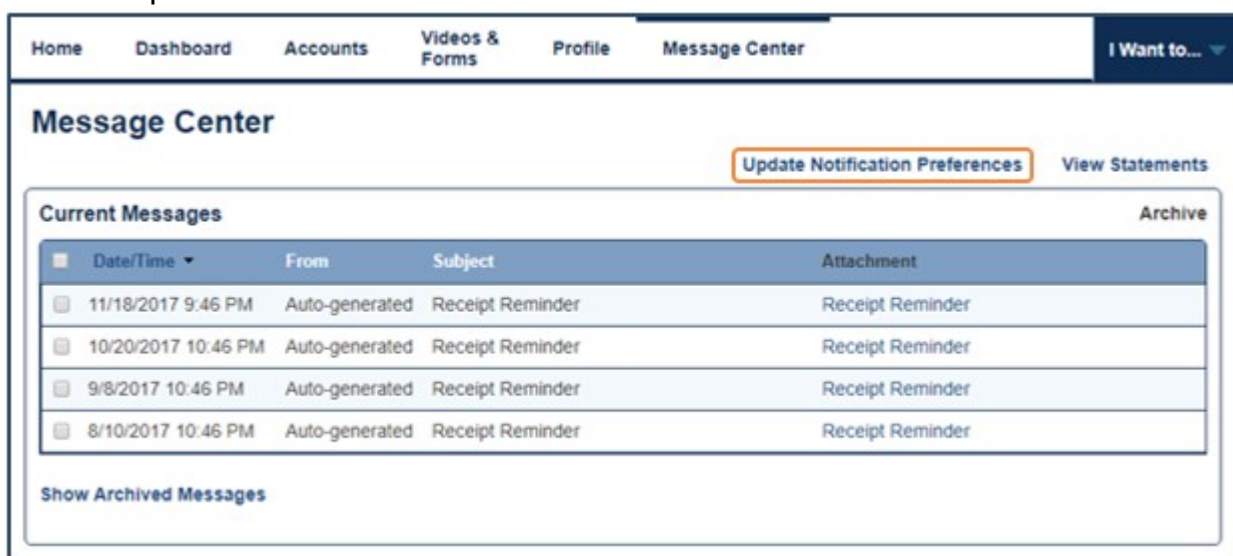
How to set up text message alerts

This article outlines how to update your notification preferences to include text message alerts for claims, contributions, payments and statements.

Note: To watch a video tutorial, click [here](#). 

To set up text message alerts, complete the following steps:

1. Log in to your online account.
2. Click the Message Center tab in your online account.
3. Click "Update Notification Preferences."



4. Complete the required Contact Information fields:
 - Mobile Number
 - Mobile Carrier

- Time Zone

Message Center / Update Notification Preferences

Receive text alerts about your account through your mobile phone! You can configure which notification you would like to receive via text message below. Standard text message rates may apply. Disable text alerts by unchecking the boxes below.

Contact Information *Required

Mobile Number* () -

Mobile Carrier * ⓘ Select a Carrier
Your mobile number will be used only for the purpose of servicing your benefit plan account. This information will not be used for any solicitations.

Time Zone * ⓘ Select a time zone

Email Address

Confirm Email Address
By providing an email address, you will receive communications electronically about your benefits in lieu of paper documents. Your email address will not be shared or used for any other purpose.

Cancel Submit

Note: Some small and midsize carriers are owned by larger carriers, even though they have a different name. If you don't see your carrier listed, check to see if it's owned by a larger carrier in the drop-down list.

5. In the Text column on the right-hand side, check the box for the alerts you want to receive via text message and then click "Submit."

Claims				
Claim has been filed for your account <small>Automatically emailed based on whether or not you have an email address</small>	-	-	Emailed	<input type="checkbox"/>
Claim has been denied <small>Automatically emailed based on whether or not you have an email address</small>	Available	<input type="checkbox"/>	Emailed	<input type="checkbox"/>
Paid claim has been denied <small>Automatically emailed based on whether or not you have an email address</small>	Available	<input type="checkbox"/>	Emailed	<input type="checkbox"/>
Receipt is needed to process your claim <small>Automatically emailed based on whether or not you have an email address</small>	Available	<input type="checkbox"/>	Emailed	<input type="checkbox"/>
Debit card claim requires you to take follow-up action <small>Automatically emailed based on whether or not you have an email address</small>	Available	<input type="checkbox"/>	Emailed	-
Contributions				
Contribution posted to your HSA	-	-	<input type="checkbox"/>	<input type="checkbox"/>
HSA available cash balance is below \$ <input type="text"/>	-	-	<input type="checkbox"/>	<input type="checkbox"/>
HSA contributions year-to-date are within \$ <input type="text"/> of the IRS maximum	-	-	<input type="checkbox"/>	<input type="checkbox"/>
Payments				
Payment issued out of your HSA <small>Automatically emailed based on whether or not you have an email address</small>	-	-	Emailed	<input type="checkbox"/>
Payment issued out of your account <small>Automatically emailed based on whether or not you have an email address</small>	-	-	Emailed	<input type="checkbox"/>
Withdrawal from your HSA exceeds \$ <input type="text"/>	-	-	<input type="checkbox"/>	<input type="checkbox"/>
Discovery Benefits Debit Card				
Discovery Benefits Debit Card has been mailed	-	-	<input type="checkbox"/>	<input type="checkbox"/>
Discovery Benefits Debit Card purchase has been made <small>Automatically alert when a debit card purchase has been made on one of your accounts. Helps to quickly identify possible fraudulent activity</small>	-	-	<input type="checkbox"/>	<input type="checkbox"/>

6. Watch for a confirmation message letting you know you've successfully updated your notification preferences.

Note: Text message alerts are generated through your mobile carrier, and the From number will vary from carrier to carrier.

You can view this article at:

<https://discoverybenefits.egain.cloud/system/templates/selfservice/dbika/help/agent/locale/en-US/portal/308900000001002/content-version/PROD-2275/PROD-21458/How-to-set-up-text-message-alerts>