

# Team Building and International Organizational Collaboration

## Announcing a New Certificate Program Incorporating Study Abroad Opportunities!

The skills of team building and group facilitation are becoming increasingly sought after by many organizations as they attempt to build engaged workforces and collaborative work teams. In response to these emerging needs, the SMU Dispute Resolution Department is pleased to announce a new certificate program that will **prepare students to facilitate group collaboration and team building sessions within multicultural and international settings.**

In this program you will learn how to help profit and nonprofit organizations develop new teams, resolve issues involving team dynamics, and facilitate brainstorming and problem solving sessions within a variety of group settings. The program includes course work within international locations to prepare you to apply your skills in multicultural settings. This certificate program includes 9 hours of academic work delivered through **three courses, which can be taken in any order.** The program is available to both current DR students and alumni. In addition, all courses can be applied as electives to the Masters or Graduate Certificate Programs in Dispute Resolution. If you are looking to develop skills that can help you obtain a professional job or to build a consulting practice, we invite you to seriously consider completing this program.

### **STUDY ABROAD-OPTION ONE: India** **Team Building Across Cultures**

This course involves two days of class work in the SMU Plano campus followed by a five-day program within the three cities that make up the *Golden Triangle* of **India** - Delhi, Agra & Jaipur. It will be offered each winter, beginning in January 2013. The course helps students understand the issues involved in working within, and facilitating, multicultural teams. Students learn through a combination of international case studies, lectures, and exercises, as well as presentations by international consultants. It includes an in-depth cultural and historical tour of India.

### **Course Options Include:**

#### **Team Building Theory and Practice**

This course provides students with an overview on team dynamics and those factors that influence team performance. Students learn how to perform a team building assessment that can help teams identify opportunities for strengthening their performance, and to direct team building interventions. The course makes use of cases, lectures, simulations, exercises, and videotaped practice sessions to enhance skill development.

#### **Facilitating Dynamic Groups**

This course helps students develop the core skills needed to facilitate groups, and to design and implement a group facilitation process. It makes use of interactive dialogues, lectures, and exercises to explore the theory and practice of basic group facilitation.

*In addition to the above-mentioned courses, students must complete one of the Study Abroad Options. (Students can receive elective credit for both courses but only one is required for the certificate program).*

### **STUDY ABROAD-OPTION TWO: Dublin, Ireland** **International Organizational Collaboration**

This course involves two days of class work in the SMU Plano campus followed by a five-day program in **Dublin, Ireland.** It is offered each summer, with the next availability being June 2012. Students are introduced to five key skills that support large and small-group collaboration: appreciative inquiry, world café, open space technology, visual facilitation, and future search. Combining international case studies, lectures, exercises, as well as presentations by international consultants. The program concludes with a one-day visit to Belfast to meet with Community Dialogue—a nonprofit grassroots agency which engages community residents in collaborative dialogue to resolve key political and religious issues.

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