TEXTBOOKS – JAN TERM 2014

Books may be purchased at Barnes and Noble on Mockingbird, which is the main SMU Bookstore, or from any online retailer. Barnes and Noble will also ship texts for an additional charge.

Research Methods – John Potter

- *Research Methodology*. Kumar, R. (2011). (3rd ed.)
  SAGE Publications, ISBN-10: 1849203016

Family Mediation and Law – Thomas Hartsell

- 2014 Edition Texas Family Code, West Publishing **Unannotated Version**
  This book is not yet published.

Elder Mediation – DeLila Bergan

Choose one of these family caregiver books:

1. *Elder Rage –or- Take My Father … Please!,* by Jacqueline Marcell, Impressive Press, ISBN 0-96-79703-1-8, available from Amazon, on E-Bay or from author (call 949-975-1012, web www.ElderRage.com, e-mail jmarcell@elderrage.com) (approx $19.95)

OR

2. *Your Name is Hughes Hannibal Shanks*, by Lela Knox Shanks, Univ of Nebraska Press, Lincoln, 1999, ISBN 0-8032-9328-3, available from Univ of Nebraska Press. See www.**nebraskapress**.unl.edu/ *(approx $13.95)*

OR

3. *Come Back Early Today* by Marie Marley ISBN *978-0-9835706-1-5 ($13 - $15)*

Read all three of the following:

- *Difficult Conversations: How to Discuss What Matters Most,* by Douglas Stone, Bruce Patton, Sheila Heen, Penguin Books, NY, 2010
  ISBN-13: 978-0143118442

- *How We Decide*, by William H. Colby, Hay House, 2002, Carlsbad, CA, ISBN 9780618620111

- *Losing My Mind: An Intimate Look at Life with Alzheimer's* by Thomas DeBaggio
ISBN 978-0-7432-0566-5,

Communication and Dispute Resolution – Betty Gilmore

- *Difficult Conversations*. Douglas Stone, Bruce Patton, Sheila Heen and Roger Fisher
  ISBN**:** 0143118447

- *That's Not What I Meant!: How Conversational Style Makes or Breaks Relationships*
  Deborah Tannen, July 2011, ISBN: 0062062999

Health Care and Dispute Resolution – John Potter

- ***Renegotiating Health Care: Resolving Conflict to Build Collaboration***; Marcus, Dorn, McNulty. ISBN: 9780470562208

International Negotiation – Steve Denson

The instructor recommends the e-book version:

https://ebookstore.sony.com/ebook/christopher-w-moore/handbook-of-global-and-multicultural-negotiation/ /R-40000000000000202224

Integrating Conflict Resolution Theory – Dan Rainey

- Beyond Neutrality , Bernie Mayer. (2004) San Francisco Jossey Bass
  ISBN- 0787968064

- Conflict Resolved? A Critical Assessment of Conflict Resolution, Tidwell (Continuum), **ISBN-13:** 978-0826458018

Negotiation and Dispute Resolution – Gary Robinson

- *Bargaining for Advantage* (2nd ed. 2006), G. Richard Schell
  ISBN-13**:** 9780143036975

- *Getting to Yes.* Fisher, Ury, and Patton
  ISBN: 9780143118756

Organizational Consulting – Robert Barner

- *Flawless Consulting: A Guide to Getting Your Expertise Used,* by Peter Block (3nd edition)
  ISBN-10: 0470620749

Mediation and Dispute Resolution – Betty Gilmore

- *The Mediation Process*
  Christopher Moore (2003)
  ISBN-10: 0787964468

Conflict Coaching – Pattie Porter

- *Conflict Management Coaching: The CINERGY Model.* Noble, Cinnie (2011).
  (ISBN 978-0-9877394-0-7)

From Chaos to Collaboration: Managing Public Disputes – Larry Schooler

- **Civic Fusion**
  by Podziba, ISBN 978-1614387107

Assessment and Interviewing – Robert Barner

- No texts, just a manual of materials compiled by the instructor