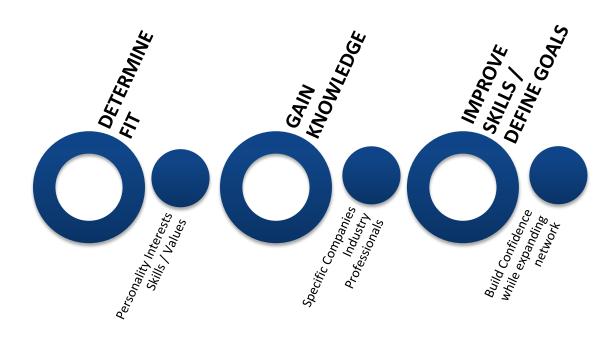


#### **Informational Interview Success**

A good way to gain insight about a desired career field is by conducting an informational interview. An informational interview is a networking opportunity that YOU initiate!

The purpose is to obtain information, not to ask for a job.

### WHY CONDUCT AN INFORMATIONAL INTERVIEW?



## **ACTION PLAN FOR INFORMATIONAL INTERVIEW SUCCESS**

### WHAT QUESTIONS SHOULD YOU ASK?

### Step 1: Determine Purpose

- Why you are conducting interview and what you plan to do with information?
- •Identify career or industry of interest

# Step 2: Prepare

- •Research field
- Determine information to be obtained about career/industry HELPS IN DEVELOPING THOUGHTFUL QUESTIONS

### Step 3: Identify People and Arrange

- Friends, relatives, fellow students, alumni, neighbors, faculty
- •Utilize LinkedIn
- Contact by phone, e-mail or by cover letter.
  Set up time, length, and location

#### Step 4: Conduct

- •Be professional in dress and demeanor
- Refer to prepared questions
- Take notes
- Ask the names of others who may be helpful and if their name can be used as part of the introduction
- Send resume in future if requested by interviewee

# Step 5: Follow up

- Record information gathered immediately following interview
- Send a thankyou letter or email within 48 hours of interview

Ask questions that will elicit the information you need. Carefully-worded questions can generate thoughtful responses. You can select from the questions below, but be sure to conduct your own research so that you may be able to ask more in-depth questions.

Career	· Environment		
	How would you outline or describe a typical day? Such as your routine duties or task	s you perform?	
	How much flexibility are you allowed in your position in terms of dress, hours, vacati		
	etc?		
	What portion of your position involves interacting with others, such as co-workers and	nd/or the	
	public?		
	What types of training does your company offer to individuals?		
	From your perspective, what are the problems/challenges of working in this field?		
Career	Requirements and Experiences		
	What college courses that you took were most helpful to you in your current position	/career?	
	What training or education is required for this type of work?		
	Is special certification, licensing, or an advanced degree required for your job? If so, v		
	Describe the types of jobs or positions you have had and skills you have developed in	them?	
	What do you think of the experience I've had so far in terms of entering this field?		
Person	nal Views		
	What was your undergraduate major field of study? Were you always interested in the		
	Did you have any practical experiences or training other than college, prior to your co		
	What personal qualities or abilities are important to being successful in this/your car	eer?	
	What part of this job do you find most satisfying? Most challenging?		
	How did you get your job?		
Outlook			
	What are the opportunities for advancement in this field?		
	What are the current and future demands for people in this career?		
A dari oc	How do you see jobs in this field changing in the future?		
Advice	What special advice would you give a person for entering this field?		
	What other fields or related careers would you recommend I research further?		
_	Are there any professional groups that would be beneficial?		
	Do you have any recommendations of blogs, websites, or other resources I could use	to gain more	
	information about this industry or position?	to gain more	
	Do you know of any other people in this field who might be willing to talk to me about	t their	
	experiences? Do you mind if I used your name when I contact them?	t tileli	
П	How can I get experience in this field while I am still in college?		
	If I concluded that this was the career I wished to pursue, what would you say are the most important		
	things I must do to have the best possible chance of breaking into this field?	F	
Reca	Recap: Make adjustments to your career objective or resume if necessary. Document the following:		
	- Mandalana		
Date of	Interview: What did you learn from experience?	Would you	
	nterviewee: pursue career?		
Intervie			
Caracri	Title:		
career	Title:	□ Yes	
Organiz	ation	□ No	
J. Duille			



### Sample Emails for Requesting an Informational Interview

A good way to gain insight about a desired career field is by conducting an informational interview. An informational interview is a NETWORKING opportunity that YOU initiate!

The following sample emails are provided to guide you as you develop your own personalized and thoughtful outreach to a potential contact.

Here is an example for reaching out to a "strong tie." As you can see there is more familiarity in the language, while still being professional. Make sure to include:

- What you want or hope to learn from them.
- What their commitment would be.

Dear Michael,

I enjoyed meeting with you earlier this spring. I really appreciated you taking the time to have coffee with me and catching up on our families and your news. The more I heard about your personal and professional experiences, the greater my interest was piqued in advertising.

After reading the book you recommended, <u>Advertising: a Career Guide</u>, I gained a clearer understanding of the industry. Based on our conversation and the research I have done since then, I am now planning on majoring in Advertising at SMU and would appreciate some input on good next steps.

Perhaps we can schedule a brief meeting (apx. 30 minutes) where I can gather some information on valuable internship experiences, and which skills you think would be most helpful to acquire as I navigate the transition in to advertising from general business.

Thanks again for your time and assistance. You have been an inspiration. I will be in touch by phone or email within the next two weeks to follow up.

Sincerely,

Jen Adams 214-444-4444 Here is an example for reaching out to a "weak tie." Make sure to include:

- Where you found their information or who referred you to them.
- Why should they care: Who you are, any connections, the result of the meeting, etc.
- What you want or hope to learn from them.
- What their commitment would be.

Subject: SMU Student Seeking Career Advice

Dear Ms. Johnson,

I found your name through the SMU Alumni and Hegi Career Center group on LinkedIn. As a sophomore at Southern Methodist University, I am majoring in Markets and Culture with a minor in Communications. After graduation I am interested in pursuing a career within the financial sector, particularly in commercial banking. I would appreciate the opportunity to spend about 30 minutes with you on the phone or in person to learn from your expertise in the area of commercial banking. Topics to discuss may include learning about your career path and what skills and experience I might need to gain during my remaining years at SMU.

I am typically available on Mondays, Wednesdays and Fridays between 2:00 and 6:00 pm and on Tuesdays and Thursdays between 9:30 am and 12:00 pm. Please let me know if there is a time that fits your schedule. Thank you for your consideration.

Sincerely, Sarah Trigg 214-444-4445 Here is another example for reaching out to a "weak tie." Make sure to include:

- Where you found their information or who referred you to them.
- Why should they care: Who you are, any connections, the result of the meeting, etc.
- What you want or hope to learn from them.
- What their commitment would be.

Subject: SMU Student Seeking Career Advice

Dear Mr. Hart,

I hope you will be able to help me in my exploration of a sporting career. I am a sophomore majoring in Business at Southern Methodist University. Working as a Mustang Host these past few months, I have seen you at many of the sporting events on campus. Thank you for your hard work within SMU Athletics.

Careers in sports have interested me for a while now. Working with SMU Athletics as a host, I truly enjoy being on the customer service side of the business. Making a patron feel both welcomed and valued is quite fulfilling, and something I want as a part of my career. Looking forward, I believe I would grow by learning from your experiences and perspective.

Would it be possible to join you for a quick coffee/meeting? I imagine that the Directorship keeps you busy, and would appreciate even 20-30 minutes of your time. As a student at SMU, I would be happy to meet at a time and place convenient for you.

Kindest regards, Jan Ford 214-800-1500