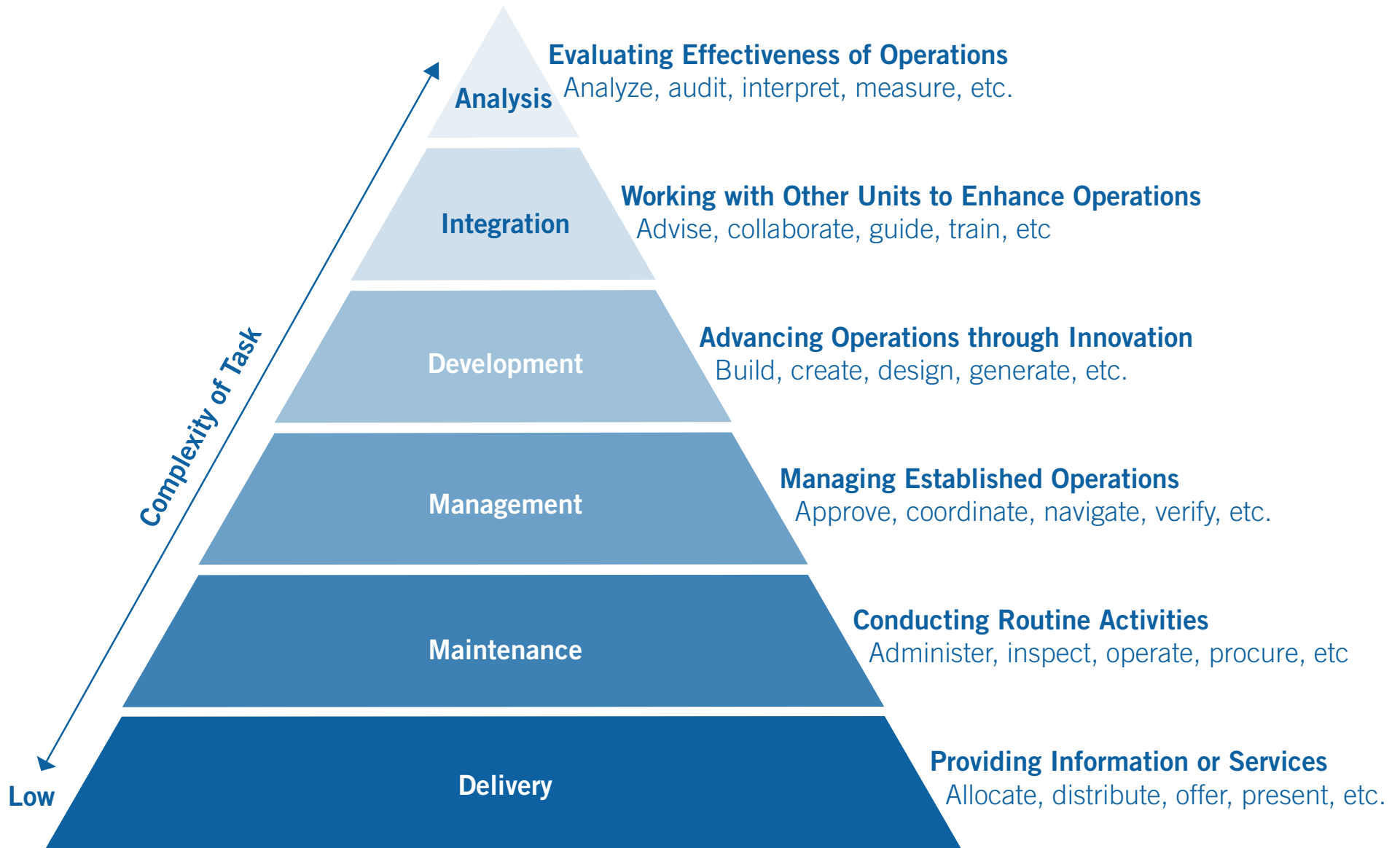
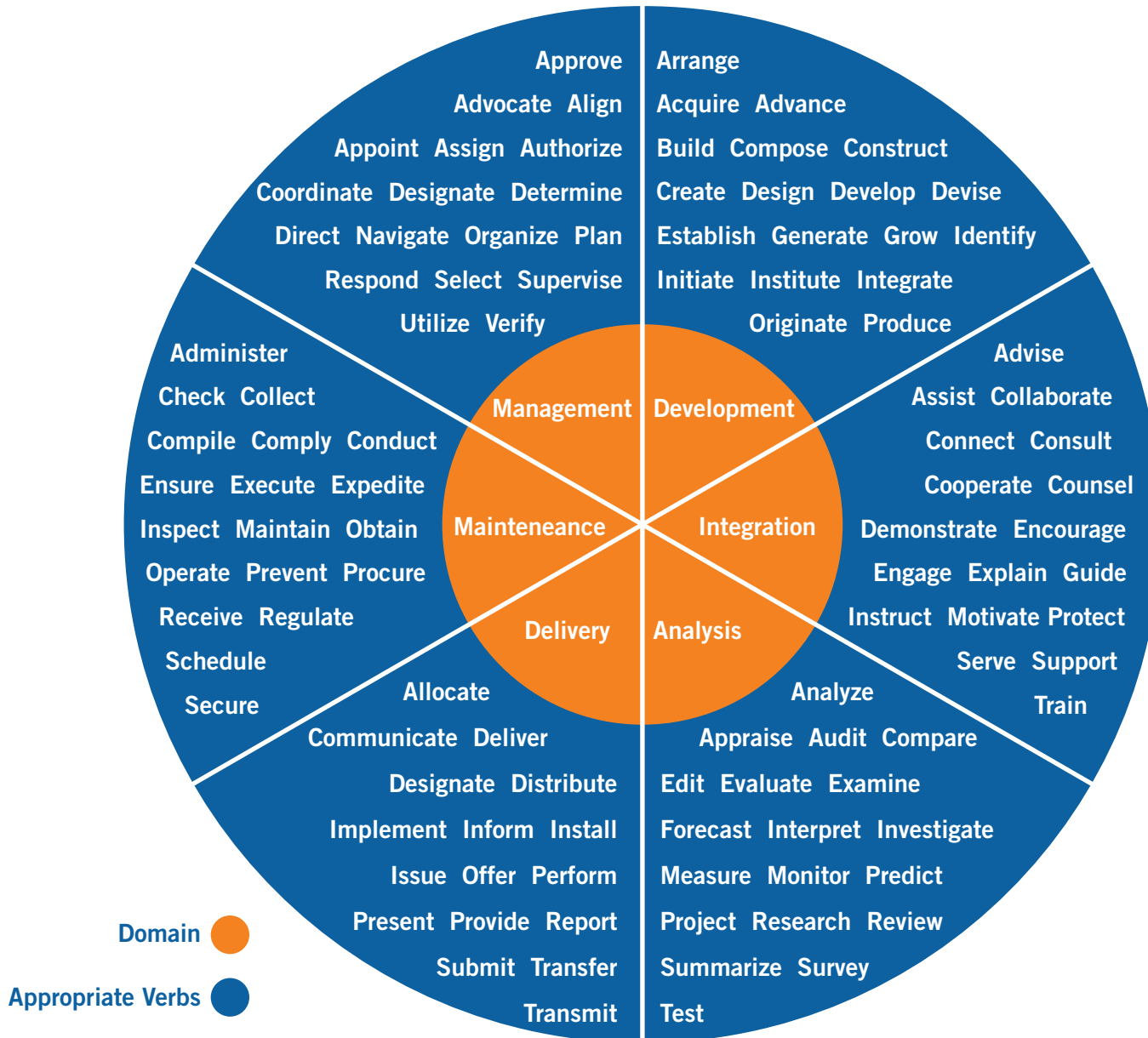




## Shults Dorime Williams Support Outcomes Taxonomy





### Descriptors

Appropriateness	Completeness	Consistency	Quality	Timeliness
Appropriately	Accurate	Consistent	Acceptable	Concise
Increase/Decrease	Complete	Constant	Adequate	Efficient
Meaningful	Comprehensive	Continually	Clearly	Prompt
Necessary	Fully	Reliable	Competent	Timely
Needed	Integrated	Seamlessly	Correctly	Updated
Reduce/Expand	Systematic	Uniform	Effective	
Relevant	Thorough		Excellent	
Required			Quality	
Specific			Satisfactory	
Targeted			Sufficient	
Useful				

### Assessment Measures

Direct Measures	Indirect Measures
Activity Accuracy, Activity Volume, Benchmarks	Focus Groups
Industry Standards, Log Data, Pre-test/Post-test	Qualitative Data
Rates, Ratios, Quality Assurance, Transactions	Surveys (i.e. opinions, satisfaction)

# ENHANCING ADMINISTRATIVE, EDUCATIONAL, AND STUDENT SUPPORT (AES) ASSESSMENT: INTRODUCING THE SDW SUPPORT OUTCOMES TAXONOMY

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