Student GoPass

Transit Pass orders are placed once a week with DART.  The GoPass should be activated within 2-3 weeks after it is submitted to DART*.* DART sends an email to you when your transit GoPass is approved/active, but you can also just check periodically to see if it is active.

**GoPass instructions below.**

\*Download the GoPass App from the App Store on your Cell Phone

\*Open and click on “My Tickets”

\*Register by adding your cell phone number (as submitted in request) in the App.

\*Check your texts for a password and put that in the App.

\*Check “My Tickets” the ticket will show ACTIVE in green when ready to use.

If this doesn’t work after the 3 weeks have passed, please remove and re-download the GoPass App and try again. If it still doesn’t show active when this process is complete, please double check the phone number you submitted, if that is incorrect then send an email with that information to [parking@smu.edu](mailto:parking@smu.edu).

*The exceptions to the activation time period is the first order for the Calendar Year (activation date of January 1) and the beginning of the Fall Semester may have a delay of activation. The request must be submitted within the date requested, you must be a registered current student, and have an SMU ID photo on file.*

SMU Parking & ID Card Services

214-768-7275