January has been a busy month for everyone. Degrees and transcripts were confirmed and prepared, grades were posted, financial aid was awarded, money was collected and refunded. Between 100 and 120 new spring students went through AARO and are still enrolling. Hopeful prospective students are still applying, in just 3 phone days ER handled 1201 calls, over that same period over 4,000 documents were received in Information Processing for new applicants. Folks continue to visit our campus and many seek information at our front desks. Each of us is the face of SMU so continue to try to keep a smile on it.

Irma

It’s Good to Know…

The Executive Directors have individually and collectively encouraged staff members within the Division to participate in the Unity Walk on Wednesday, Jan. 23rd beginning at noon. As John Hall stated, we are encouraged to join President Turner, Provost Ludden, Stephanie Dupaul, and many more of our colleagues and students in the Commemorative Unity Walk. This is an excellent way to show our common commitment at SMU to diversity and unity.

Unity walk Next Wednesday the 23rd at noon. Meet at the H-T Commons area

DES Spotlight

Dear Meredith (Turner) and Eartha (Walls)-Thank you very much for the quick response. This is as exemplary and efficient service I have experienced as a student service employee. (Happy Employee at Another University)

“Thank you so much! You always answer my questions when you answer the phone! I would recommend this school to anybody!” (Quoted to Kelly Milazzo by a Happy Mom)

Spring AARO
Mail call!! Fernando and his team have been opening, sorting and imaging stacks of mail.

A Great Reason to Celebrate

**February Birthdays**
1-Candace Jordan
1-Damon Wilkins
1-Mary Beard
3-Olivia Trevino
6-Paley Wu
7-Julio Lopez
15-Kellen Lewis
16-Daniel Herrera
16-Eartha Walls
17-Dave Bell
18-Charles Harper
19-Joe Papari
22-Kelly Wyper
28-Cho Kim

**February Work Anniversaries**
1-Mitzie Goff – 5 years
7-Irma Herrera- 39 years
11-Claire Brooks- 31 years
16-Adrienne Hawa- 15 years
21-Patricia May- 19 years
22-Pat Woods-34 years
27-Raina Watts-1 year

If we missed your birthday or work anniversary please email iherrera@smu.edu.
Holiday Happenings

Joe P (not pictured), Nancy & Abbi participated in the Jingle Bell Run!

The SMUSA/Toys for Tickets Toy Drive was a success! Over 300 toys were delivered to Children’s Medical Center.

Bowl Win was showcased on the front page of DMN Sports section on December 25th, 2012.