

DES NEWSLETTER

The Division of Enrollment Services Newsletter
Southern Methodist University
An Electronic Newsletter of
Undergraduate Admission, Financial Aid, Student Financial Services, and the University Registrar

Volume IV, Issue VI Summer 2005



STAR ACHIEVEMENTS

Registrar's Office
Go Live with Degree Verification

NEW STAFF

Jennifer Crosthwait - Admission Counselor

Kendra Simington - Academic Records Counselor

Karen Coleman - Academic Records Counselor

Rehana Nayyer - Information Processing Specialist

PROMOTED

Cindy Ruiz - Assistant Director of Student Financial Operations

Ginger Oravsky - Associate Director of UG Admission for Operations

Diana McAfee - Associate Director of UG Admission

Irma Herrera - Associate Director of Enrollment Resources

Mindy Giles - Assistant Director of UG Admission

Tali Koerner - Assistant Director of UG Admission

VIPs - Very Important Ponies



Some of our **VIPs** this month are:

Jenny DeMasi - On behalf of the Hispanic College Fund I would like to thank you for completing so many financial aid certifications for us in such a timely manner. Thank you, we really appreciate it. These are students who have made it through to the final rounds of selection and your hard work was well worth it.

Greg Pulte - One story about Commencement. Greg was responsible for driving Santiago Calatrava and his wife to the President's luncheon in the the DES Golf Cart. He introduced himself and spoke to them in Spanish. They were very friendly. As they were going over he noticed they spoke German. So never failing to practice his German, Greg ask them where they were staying in Dallas. Mrs. Calatrava responded with "The Hilton." He also asked where they lived and she said, "New York." They were very impressed with SMU and the Registrar's Office to have someone who spoke English, German, and Spanish.

Sherry Reinwald is invaluable as a colleague and to some of us lucky ones, as equally invaluable, as a friend. Sherry is not only our equation and mass packaging expert but everything else that that encompasses in Financial Aid and more. Federal regulations, state mandates and system processes are just some of the challenges she faces on a daily basis. In addition to being professional, she is both supportive and easy to work with when the system isn't doing what we think it should be doing. Sherry has a way of diffusing what could be a difficult



DON'T FORGET
August 3 Division Meeting
8:30am Blanton Meeting Rooms
The EDs will be preparing Breakfast!

Important Dates

Aug 5 - Payment Due Date for UG and others

Aug 12 - Mustang Corral

Aug 14 - Residence Halls Open

Aug 17 - Opening Convocation

Aug 18 - First day of class

Aug 24 - Last day to add/drop

Sept 5 - Labor Day Holiday

Sept 23-25 - Family Weekend

Oct 10-11 - Fall Break

Oct 31 - Enrollment Begins for Jan Term/Spring

Nov 4-6 - Homecoming

Quotation of the Month

We are what we repeatedly do. Excellence, then is not an act, but a habit..
Aristotle

STAFF LEAVING

Erin O'Neil - Assistant Registrar for Ceremonies

Alison Odom - Information Processing Manager

NEW NAME

Mindy (Lethcoe) Giles

Diana (Russell) McAfee

ANNIVERSARIES (Summer)

John Hall - 34 years!

Susan Evans - 31 years!

June Williams - 24 years!

Barbara Waters - 20 years!

June Hagler - 18 years!

Rose Johnson - 16 years!

Carol Morris - 15 years!

Jackie Wilborn - 15 years!

Marc Peterson - 10 years!

Cheryl Moore - 10 Years!

Nancy Peterson - 9 years

Susan Earp - 8 years

Cruz Lopez - 7 years

Sharla Roderick - 6 years

Eartha Walls - 6 years

Dagmar Mueller - 6 years

Rod Del Rio - 6 years

Diana McAfee - 6 years

Laura Harrington - 5 years

Stan Eddy - 5 years

Darrah Rippy - 5 years

Monica Gomez - 4 years

Mark Gomez - 4 years

Alison Odom - 3 years

Damon Wilkins - 3 yearsw

Angie Flores - 2 years

problem into one that is manageable and always leads you to a set of solutions you didn't even think of. Thank you, Sherry for providing your knowledge and experience and making Financial aid a pleasant work environment for your colleagues while positively impacting the Division with your expertise.

John Hall and the RO Staff - Thanks for your kind words, John. I wanted to throw in a word or two of appreciation for all on your team. It would be unfair for me to single anyone out, since all have been so outstanding in their assistance and positive attitudes. I would like, however, to express my gratitude especially to the Records folks for helping us accomplish such a smooth graduation -- the smoothest in my memory. *Chuck Donaldson, Meadows School*

Paula Anderson and Angie Flores (FA and SFS) - I was told I could send a complement to the Student Account and Financial Aid staff I have had the opportunity to work with while at SMU. While I have been seeking my Master of Education degree from SMU, I have needed the services of the Student Account/Financial Aid staff to amend miscommunications between myself and the College of Education. Every person I came into contact with was pleasant and very easy to work with (specifically Paula and Angie). They treated me with respect and dignity in spite of my financial misunderstandings. I would like to thank you and your staff for making my time at SMU more successful.



BUSINESS ETIQUETTE

This is the next in a series of articles by etiquette and protocol consultant Linda Tyler Rollins. Ms. Rollins is a graduate of The Protocol School of Washington and founder of Rollins Rules Etiquette and Protocol Consulting. Ms. Rollins was associated with the University of North Texas Athletic Department for twenty years before moving into consulting full time.

Ms. Rollins is available to present workshops and can be contacted through her website at www.rollinsrules.com.



SMU Trivia

Question



What is this and where is it found?

Answer

This is the Olliva Curtain from the Olliva, Tx Methodist Church. It was installed in McFarlin Auditorium in 1926 as a gift from the Robert M. McFarlin Family founders of the church and donators of the Auditorium.

Orientation Dates for 2005



May 24 - student starting in Summer

FY AARO

- July 6-7
- July 8-9
- July 11-12 (Honors)
- July 13-14
- July 15-16 (Honors)
- July 20-21
- July 25-26
- July 27-28
- July 29-30
- Aug 1-2

Transfer AARO

- July 5
- July 18-19
- Aug 3

August Advising and Registration

- Aug 14

BIRTHDAYS

Ginger Oravsky - July 1

Paula Anderson - July 4

Cindy Luetzow - July 7

Paulette Caraway - July 8

Melissa Guerra - 2 years

Tali Koerner - 2 years

Mindy Giles - 2 years

Maggie Lemmel - 2 years

Bill Chandler - 2 years

Daniel Herrera - 2 years

Cameron Clark - 2 years

Kellen Correia - 1 year

Shereetta Robertson - 1 year

EVOLUTION in DES

The Division of Enrollment Services is celebrating its eighth year. Formed through the efforts of the SAFE Team as part of the Pegasus Project, the goal was to bring together Undergraduate Admission, Financial Aid, and Student Financial Services to provide seamless service from the time a student expressed interest in SMU through their matriculation. A couple of years later, the Registrar's Office was added to the group so that our service extended through graduation and beyond.

The Mission of Enrollment Services is defined as providing seamless, holistic service to students, both matriculated and prospective, and the people who assist them in their pursuit of higher education. As this continues to be the goal of Enrollment Services as it has evolved over these past eight years, one of the tenants of the University's re-engineering in Project Pegasus continues as well that change is constant and will be a part of the life of any organization in the future. So it has been in Enrollment Services. As the Division has taken shape and ACCESS.SMU has provided more features, Enrollment Services has continued to evolve.

This summer, Enrollment Services unveils several changes that we hope will enhance our services and will keep SMU ahead of other institutions with which we are compared. [Click here](#) to read more about the changes in Enrollment Services.



Pony Protocol
by Linda Tyler Rollins

Pony Party Time!

It's summer and time to gather for patio and pool parties with your co-workers for the official departmental party or for impromptu after-hours parties. If you have read any of the previous columns, you already know I am about to rain on your office party parade.

The office party is not a "King's X" on your professional dress and behavior.

Dress:

Ladies, revealing excess cleavage, and displaying your tattoos above your thong underwear remains inappropriate. (Is Paris Hilton really your role model?) Your professional credibility remains at stake whether it is noon in the office or midnight by the pool.

Gentlemen, turning into Disco Dave with a bared hairy chest and gold jewelry, donning a Speedo or showing your jockeys above your droopy drawers is not in good taste. Be it noon or midnight, your professional credibility is at stake. (Have I already said that?)

Alcohol:

Make this call before you attend the party. If you know one drink impairs your judgment, decide to limit your alcohol consumption while you still have judgment. You may not remember what you did or said on Monday, but I guarantee your co-workers and supervisors will.

Romance:

The party atmosphere and alcohol are good ingredients for justifying breaking the important rule about mixing work and pleasure. There are numerous crass ways to say it, but you know what I mean.

Keep your hands and lips to yourself. Do not give yourself permission to behave in an unprofessional manner. Remember that Monday arrives along with the gossip. Operating your professional life from a damage control perspective is never a good thing.

Yes, of course, you can have romance, a great social life and dress anyway you

Priya Kongara - July 10

Consuela Mitchell - July 11

Dagmar Mueller - July 13

Tali Koerner - July 14

Bill Chandler - July 20

Penny Griffin - July 20

Peggy Park - July 20

Jenny DeMasi - July 26

Nancy Peterson - Aug 5

Tiffany Hawkins - Aug 10

Deveron Ellison - Aug 12

Marcia Miller - Aug 13

Cameron Clark - Aug 14

Barrie Glasscock - Aug 15

Josh Ruiz - Aug 16

Sunsharae Thierry - Aug 17

Ron Moss - Aug 18

Adrienne Hawa - Aug 19

Chadd Bridwell - Aug 22

Sherry Reinwald - Aug 24

Mary Compian - Aug 25

Rod Del Rio - Sept 1

June Hagler - Sept 12

Mindy Giles - Sept 19

Melissa Guerra - Sept 24

Monica Cordero - Sept 26

If you are not on the list and should be, let Kathy know..

choose. Just don't choose to do it with your colleagues.

Remember, you can't play the game if you don't know the rules.



STAFF DEVELOPMENT

[A's for Everyone!](#) By Alicia C. Shepard *Washington Post*