VIPs - Very Important Ponies

Some of our VIPs this month are:

Jenny DeMasi - On behalf of the Hispanic College Fund I would like to thank you for completing so many financial aid certifications for us in such a timely manner. Thank you, we really appreciate it. These are students who have made it through to the final rounds of selection and your hard work was well worth it.

Greg Pulte - One story about Commencement. Greg was responsible for driving Santiago Calatrava and his wife to the President’s luncheon in the DES Golf Cart. He introduced himself and spoke to them in Spanish. They were very friendly. As they were going over he noticed they spoke German. So never failing to practice his German, Greg ask them where they were staying in Dallas. Mrs. Calatrava responded with “The Hilton.” He also asked where they lived and she said, “New York.” They were very impressed with SMU and the Registrar’s Office to have someone who spoke English, German, and Spanish.

Sherry Reinwald is invaluable as a colleague and to some of us lucky ones, as equally invaluable, as a friend. Sherry is not only our equation and mass packaging expert but everything else that that encompasses in Financial Aid and more. Federal regulations, state mandates and system processes are just some of the challenges she faces on a daily basis. In addition to being professional, she is both supportive and easy to work with when the system isn’t doing what we think it should be doing. Sherry has a way of diffusing what could be a difficult

DON’T FORGET
August 3 Division Meeting
8:30am Blanton Meeting Rooms
The EDs will be preparing Breakfast!

Important Dates

Aug 5 - Payment Due Date for UG and others
Aug 12 - Mustang Corral
Aug 14 - Residence Halls Open
Aug 17 - Opening Convocation
Aug 18 - First day of class
Aug 24 - Last day to add/drop
Sept 5 - Labor Day Holiday
Sept 23-25 - Family Weekend
Oct 10-11 - Fall Break
Oct 31 - Enrollment Begins for Jan Term/Spring
Nov 4-6 - Homecoming

Quotation of the Month

We are what we repeatedly do. Excellence, then is not an act, but a habit.

Aristotle
STAFF LEAVING
Erin O’Neil - Assistant Registrar for Ceremonies
Alison Odom - Information Processing Manager

NEW NAME
Mindy (Lethcoe) Giles
Diana (Russell) McAfee

ANNIVERSARIES (Summer)
John Hall - 34 years!
Susan Evans - 31 years!
June Williams - 24 years!
Barbara Waters - 20 years!
June Hagler - 18 years!
Rose Johnson - 16 years!
Carol Morris - 15 years!
Jackie Wilborn - 15 years!
Marc Peterson - 10 years!
Cheryl Moore - 10 Years!
Nancy Peterson - 9 years
Susan Earp - 8 years
Cruz Lopez - 7 years
Sharla Roderick - 6 years
Eartha Walls - 6 years
Dagmar Mueller - 6 years
Rod Del Rio - 6 years
Diana McAfee - 6 years
Laura Harrington - 5 years
Stan Eddy - 5 years
Darrah Rippy - 5 years
Monica Gomez - 4 years
Mark Gomez - 4 years
Alison Odom - 3 years
Damon Wilkins - 3 years
Angie Flores - 2 years

problem into one that is manageable and always leads you to a set of solutions you didn’t even think of. Thank you, Sherry for providing your knowledge and experience and making Financial aid a pleasant work environment for your colleagues while positively impacting the Division with your expertise.

John Hall and the RO Staff - Thanks for your kind words, John. I wanted to throw in a word or two of appreciation for all on your team. It would be unfair for me to single anyone out, since all have been so outstanding in their assistance and positive attitudes. I would like, however, to express my gratitude especially to the Records folks for helping us accomplish such a smooth graduation -- the smoothest in my memory. Chuck Donaldson, Meadows School

Paula Anderson and Angie Flores (FA and SFS) - I was told I could send a complement to the Student Account and Financial Aid staff I have had the opportunity to work with while at SMU. While I have been seeking my Master of Education degree from SMU, I have needed the services of the Student Account/Financial Aid staff to amend miscommunications between myself and the College of Education. Every person I came into contact with was pleasant and very easy to work with (specifically Paula and Angie). They treated me with respect and dignity in spite of my financial misunderstandings. I would like to thank you and your staff for making my time at SMU more successful.

BUSINESS ETIQUETTE
This is the next in a series of articles by etiquette and protocol consultant Linda Tyler Rollins. Ms. Rollins is a graduate of The Protocol School of Washington and founder of Rollins Rules Etiquette and Protocol Consulting. Ms. Rollins was associated with the University of North Texas Athletic Department for twenty years before moving into consulting full time.

Ms. Rollins is available to present workshops and can be contacted through her website at www.rollinsrules.com.

SMU Trivia
Question
What is this and where is it found?

Answer
This is the Olliva Curtain from the Olliva, Tx Methodist Church. It was installed in McFarlin Auditorium in 1926 as a gift from the Robert M. McFarlin Family founders of the church and donators of the Auditorium.

Orientation Dates for 2005
May 24 - student starting in Summer
FY AARO
July 6-7
July 8-9
July 11-12 (Honors)
July 13-14
July 15-16 (Honors)
July 20-21
July 25-26
July 27-28
July 29-30
Aug 1-2
Transfer AARO
July 5
July 18-19
Aug 3
August Advising and Registration
Aug 14

BIRTHDAYS
Ginger Oravsky - July 1
Paula Anderson - July 4
Cindy Luetzow - July 7
Paulette Caraway - July 8
**EVOLUTION in DES**

The Division of Enrollment Services is celebrating its eighth year. Formed through the efforts of the SAFE Team as part of the Pegasus Project, the goal was to bring together Undergraduate Admission, Financial Aid, and Student Financial Services to provide seamless service from the time a student expressed interest in SMU through their matriculation. A couple of years later, the Registrar's Office was added to the group so that our service extended through graduation and beyond.

The Mission of Enrollment Services is defined as providing seamless, holistic service to students, both matriculated and prospective, and the people who assist them in their pursuit of higher education. As this continues to be the goal of Enrollment Services as it has evolved over these past eight years, one of the tenants of the University's re-engineering in Project Pegasus continues as well that change is constant and will be a part of the life of any organization in the future. So it has been in Enrollment Services. As the Division has taken shape and ACCESS.SMU has provided more features, Enrollment Services has continued to evolve.

This summer, Enrollment Services unveils several changes that we hope will enhance our services and will keep SMU ahead of other institutions with which we are compared. Click here to read more about the changes in Enrollment Services.

---

**Pony Protocol**

*by Linda Tyler Rollins*

**Pony Party Time!**

It's summer and time to gather for patio and pool parties with your co-workers for the official departmental party or for impromptu after-hours parties. If you have read any of the previous columns, you already know I am about to rain on your office party parade.

The office party is not a "King's X" on your professional dress and behavior.

**Dress:**

Ladies, revealing excess cleavage, and displaying your tattoos above your thong underwear remains inappropriate. (Is Paris Hilton really your role model?) Your professional credibility remains at stake whether it is noon in the office or midnight by the pool.

Gentlemen, turning into Disco Dave with a bared hairy chest and gold jewelry, donning a Speedo or showing your jockeys above your droopy drawers is not in good taste. Be it noon or midnight, your professional credibility is at stake. (Have I already said that?)

**Alcohol:**

Make this call before you attend the party. If you know one drink impairs your judgment, decide to limit your alcohol consumption while you still have judgment. You may not remember what you did or said on Monday, but I guarantee your co-workers and supervisors will.

**Romance:**

The party atmosphere and alcohol are good ingredients for justifying breaking the important rule about mixing work and pleasure. There are numerous crass ways to say it, but you know what I mean.

Keep your hands and lips to yourself. Do not give yourself permission to behave in an unprofessional manner. Remember that Monday arrives along with the gossip. Operating your professional life from a damage control perspective is never a good thing.

Yes, of course, you can have romance, a great social life and dress anyway you want. However, you do not want to be the one with the ugly stories.

---

If you are not on the list and should be, let Kathy know.

---

Priya Kongara - July 10
Consuela Mitchell - July 11
Dagmar Mueller - July 13
Tali Koerner - July 14
Bill Chandler - July 20
Penny Griffin - July 20
Peggy Park - July 20
Jenny DeMasi - July 26
Nancy Peterson - Aug 5
Tiffany Hawkins - Aug 10
Deveron Ellison - Aug 12
Marcia Miller - Aug 13
Cameron Clark - Aug 14
Barrie Glasscock - Aug 15
Josh Ruiz - Aug 16
Sunsharae Thierry - Aug 17
Ron Moss - Aug 18
Adrienne Hawa - Aug 19
Chadd Bridwell - Aug 22
Sherry Reinwald - Aug 24
Mary Compian - Aug 25
Rod Del Rio - Sept 1
June Hagler - Sept 12
Mindy Giles - Sept 19
Melissa Guerra - Sept 24
Monica Cordero - Sept 26

If you are not on the list and should be, let Kathy know..
choose. Just don't choose to do it with your colleagues.

Remember, you can't play the game if you don't know the rules.

A's for Everyone! By Alicia C. Shepard Washington Post