

DES NEWSLETTER

The Division of Enrollment Services Newsletter
Southern Methodist University
An Electronic Newsletter of
Undergraduate Admission, Financial Aid, Student Financial Services, and the University Registrar

Volume III, Issue II February 2004



STAR ACHIEVEMENTS

**Guildhall Welcomes
2nd Class
31 students in Cohort
1 which started in
2003.
39 students in Cohort
2 which started in
January.**

JOB CHANGE

Christina Alexander -
moving to Loan Specialist
position in FA

STAFF LEAVING

Teresa Torres - FA - Loans
Specialist

Bimpe Ayanwola - SFS -
Perkins Loan Specialist

Lillie Rose - RO - Transcript
Specialist

ANNIVERSARIES

Epi Ramirez - 14 yrs!

Luz Roque - 2 years

Deveron Ellison - 2 years

Sarah Parsons - 2 years

Summer Kokic - 2 years

VIPs - Very Important Ponies



Some of our **VIPs** this month are:

Cathy Smith - I just wanted to write you a little note for always helping with my account and aid! I would be helpless without people like you at SMU. Thank you so much.

Epi Ramirez, Peggy Boykin, John Hall, and Jo Ann Tupper - I wanted to thank everyone again for the help and support we received in creating and presenting our topic at the SACRAO conference. Kelly and I especially want to thank Epi for holding down the fort during our absence and Jo Ann for helping with the scanning of our example transcripts and burning a CD of our presentation. We received loud applause at the end of our presentation and were complimented by a number of individuals and asked to place our presentation on the AACRAO website. We felt proud. - *Greg Pulte and Kelly McMillan.*

Linsey Jackson - I would like to submit Linsey Jackson as a Very Important Pony (VIP). With the recent departure of one of the FA Loans and Grants team members, suffice it to say that our team has been overwhelmed with just trying to keep our heads above water. I wanted to say THANK YOU to Linsey for offering her time to assist our team. Linsey has shown not only a huge commitment to our office as a whole, but mainly to the students we serve. I wanted to recognize her

DON'T FORGET
March DES Meeting
March 3 at 8:30am
Blanton Meeting Rooms

Division Highlights

Important Dates

Spring Break - March 6-14
TxBUC\$ Regional - March 15-16
Enrollment Sum/Fall Begins - March 29
Good Friday - April 9
Last Day to Withdraw - Apr 20
Last Day of Class - Apr 27
Reading Days - Apr 28-29
FAFSA Deadline - May 1 Examinations -
Apr 30-May6 Baccalaureate - May 14
Commencement - May15

Quotation of the Month

"In education we are striving not to teach youth to make a living, but to make a life."
William Allen White



SMU Trivia

What President lead SMU for 18 years and was the architect of the SMU Master Plan?

Answer:

Willis M. Tate served as President of SMU from 1955 to 1972. His leadership transformed SMU from a local institution to

Angie Erwin - 1 year

BIRTHDAYS

Mary Eddison - March 5

Marilyn Prokup - March 13

Greg Pulte - March 26

Laura Harrington - March 28

If you are not on the list and should be, this is produced from the Employee Roster on the V drive. Let Kathy know if there is an error.

39th Annual Women's Symposium

The Education of Women for Social and Political Leadership

Turning the Tide: The Power of One to Initiate Changes.

Tuesday, February 24 and Wednesday, February 25 SMU will hold the 39th Women's Symposium. This two day program offers a variety of speakers, workshops, and discussions that can fit into your day (or evening). Both days there are luncheon speakers -- Tuesday is the Profiles In Leadership Awards at lunch and Wednesday are the topical table discussions before the closing speaker.

Speakers

Angela Oh - Tuesday with Profiles in Leadership - 11:30-1:30pm

Jonathan Katz - Tuesday night 7pm

Ellen Ruppel Shell - Wednesday with Topical Table Lunch 12noon to 2pm

All events held in Hughes-Trigg Student Center

efforts and say thank you!!! - *Stan Eddy*

Phillip Burks, Eartha Walls, Rod Del Rio, Deveron Ellison - This e-mail is to let you all know what a great job your doing. The refund check distribution process this semester has been flawless from our end. I know the beginning of each semester is very hectic for your area, but neither our office nor our students have been affected. They are all quite happy with getting their refunds on time if not early. As you all have seen firsthand, it relieves so much of their anxieties when they get their checks. I have had to call you only twice (and in both cases it was student problems), so I miss talking to y'all. Also, appreciate your letting us disperse the checks here. It's a great convenience to our students. If I've forgotten to thank anyone involved, please apologize for me. - *Kathleen Hodges, Law School*

Cara Hendricks and Marcia Miller - Thanks, I know you are busy, this time of year. I'm impressed with your "customer service." My wife and I certainly felt the same way after visiting Marcia Miller in person, on New Years eve. She and all of you couldn't have been more helpful, as we are finishing with Lauren's SMU experience, and are anticipating our youngest daughter attending SMU if we can get the financial aid worked out ok. Your building is beautiful. I'd anticipate that you are enjoying your new location.



Setting Higher Standards

from Anna Gomez

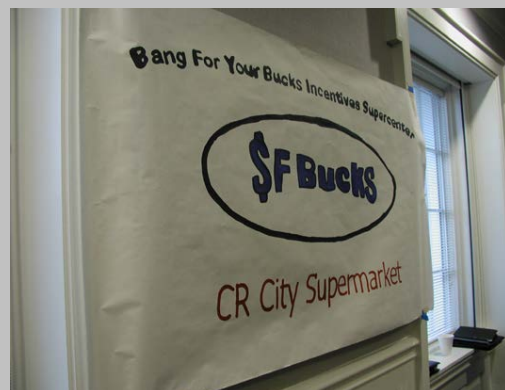
There is a philosophy for success. I believe in it very strongly. It's not very complicated but it will change your whole attitude about life, about

one that was recognized nationally. Tate guided SMU through the turbulent '60s gaining respect of the SMU students as well as faculty across the United States for his support of academic freedom.

SFS Celebrates Success

Each term Student Financial Services is charged with the responsibility of collecting student accounts and to refund credits. For Spring 2004, there were 3094 student accounts that had a balance due after the payment due date. In the month and a half since the opening of the spring term, SFS has collected \$11,896,418.83 of those accounts. In addition, SFS has processed 2718 refunds in the amount of \$8,157,387.65.

As part of the celebration of their success, SFS held a shopping day at the CR City Supermarket to redeem prizes.



Click on the photo for more of the fun!

Financial Aid Completes Training

In preparation for the new Financial Aid year that begins in a few weeks with the admission of our next class, the Financial Aid staff participated in a two day "Back to Basics" workshop. The design of the two days had staff sharing with each other the functions and processes each does in the financial aid cycle.

As June Hagler stated, "It was a team effort in every sense of the word. Not only do we all have a better understanding of each other's efforts to serve our students but we are that much closer to being prepared for the next year's processing. Yea for all of you."

There always are new regulations in financial aid, so these sessions brought everyone up to date. SMU Financial Aid is unveiling two new

problems and about people.

A Winning Attitude - I think attitude is the most important thing in this world. Attitude is something you control. You were given a lot of wonderful powers. You have the power to think, to love, to create, to imagine, to plan. The greatest power you have is the power to choose. Wherever you are today, you're there because you chose to be there. We also choose the attitudes we have. Too many times we let what happens to us control us. Only you can choose whether or not it's going to cause you to fall back into a negative attitude.

A Positive Self-Image - We need to have faith and a belief in what we are doing. what I try to do is study why people have a good self-image. You cannot be a parent, a manager, a leader, a teacher, or a coach and be effective if you don't have a good self-image. We are going to make mistakes and often times, we are going to make many -- but let's learn and let's benefit from them. Do what's right and avoid what's wrong. It's that simple.

Set a Higher Standard - Whatever you do, do it to the best of your ability. The higher you set the standard for yourself, the higher the self-image. The worst disservice we can do as a coach, as a parent, as a leader, is to say to those around us, "I don't think you are capable of doing very much -- so, I'm going to lower the standard."

There are only two types of leaders; those who believe in themselves and lift others up and those with a poor self-image who pull everybody down. If you're in a leadership role, don't worry about being popular -- worry about raising the self-image and productivity of the people around you.

If you are in the habit of reaching out and helping others, your self-image is going to grow and that's all that business is -- helping people get what they want. As your self-image grows, our productivity grows.

Whether what you do is good, bad, or

things this aid year -- the use of CSS/Profile and an online Award Letter.

Currently, efforts are directed to encouraging students to file their FAFSA and Profile and to insure that everyone knows that May 1 is the deadline to file in order to be eligible for SMU need-based aid.

indifferent, your actions set the stage for how your employees behave.



STAFF DEVELOPMENT

Click on the title of the item in which you are interested. Material is formatted so that you may print a copy.

[The 10 Commandments of Leadership](#) - the art of surrounding yourself with high quality employees.

Welcome to CR City



