

**SMU RFP for Campus Parking Services
Questions and Answers
Updated: April 16, 2024**

There is a reference to Safety Escort Drivers and the requirement of the PSS to cover if necessary. Are Safety Drivers part of the scope of service for the RFP? Is so, what is the number of Drivers and hours of service required? How often does the PSS fill in for the Safety Escorts?

Safety drivers are not part of the scope of the RFP.

Is vehicle and equipment repair and maintenance the responsibility of SMU or contractor?

SMU is responsible for equipment maintenance costs.

What is the current age of the fleet?

Two 2018 GEM units; One 2020 GEM unit; One 2022 GEM unit.

What is the current age of the citation management and LPR system/equipment?

LPR systems are same ages as GEM units.

Can you provide the capacity for each parking facility?

7361 total managed parking spaces between Main and East Campus. 7 parking structures and 50+ surface areas.

Are current employees under Collective Bargaining Agreement? If so, is a copy of the CBA available?

No CBA.

Is office space provided or available on campus?

Enforcement team has an office.

Is the supply and storage of traffic cones, barricades, or other equipment the responsibility of SMU or the contractor?

SMU provides equipment.

Is equipment storage provided on campus?

Yes

What is the typical day-of-event rate charged to park for football and basketball games?

\$30-\$35 for football and \$25-30 for basketball.

How is payment collected for event parking (handhelds, cash, existing equipment)?

Handhelds. The company provides the equipment. Must have compatibility with Paciolan

Is signage design, purchase, and storage the responsibility of SMU or the contractor?

SMU is responsible for all signage.

Are there any plans to expand the paid parking area during the contract term?

Yes, we are always looking to expand parking.