SMU RFP for Express Shuttle Questions and Answers Updated: March 8, 2024

Can you provide student counts from the routes/stops so we can determine the correct size vehicle for the routes?

Please see below for a sample total ridership report from November 2023. Saturdays are highlighted in red to show that only the 442 Red Route is running.

Do you want the proposers to provide their bids based on the current Red and Blue routes and stops listed in the RFP?

Yes

Is the Red route only on weekends? (Darts schedule only shows weekend times)

Correct. No Blue Circular on Saturday.

Do all shuttle need to be ADA accessible?

Yes

Are there additional stops SMU would want operator to make?

No. Shuttles will follow DART schedule for stops.

Date	Day	Ridership Boardings
11/1/2023	Wed	237
11/2/2023	Thurs	247
11/3/2023	Fri	169
11/4/2023	Sat	32
11/5/2023	Sun	0
11/6/2023	Mon	208
11/7/2023	Tues	251
11/8/2023	Wed	200
11/9/2023	Thurs	229
11/10/2023	Fri	193
11/11/2023	Sat	23
11/12/2023	Sun	0
11/13/2023	Mon	202
11/14/2023	Tues	238
11/15/2023	Wed	251
11/16/2023	Thurs	257
11/17/2023	Fri	206
11/18/2023	Sat	58
11/19/2023	Sun	0
11/20/2023	Mon	239
11/21/2023	Tues	154
11/22/2023	Wed	81
11/23/2023	Thurs	0
11/24/2023	Fri	0
11/25/2023	Sat	13
11/26/2023	Sun	0
11/27/2023	Mon	197
11/28/2023	Tues	214
11/29/2023	Wed	197
11/30/2023	Thurs	211
Total		4,307